

The CCWomen Newsletter

THE CCWOMEN MONTHLY NEWSLETTER. BY WOMEN. FOR WOMEN AND ALLIES.

OCTOBER 2022

TOP 3 CAN'T MISS CONTENT



[Meet Your Perfect Mentor Match](#)

THIRSTY THURSDAYS.
ALL ABOUT WOMEN IN THE WORKPLACE.
A CCWOMEN PODCAST.

[EPISODE #5](#)
[Become a Customer Success Champion](#) feat. [Jennifer Chiang](#)

Wm. Brett Hill wrote a book
[@magisternihil](#)

My wife made a point the other day that all of these devices with assistants (Alexa, Siri, etc.) all come as women by default so we're training a whole new generation to see women as "staff" and I can't stop thinking about that.

[Customer Service Has Always Been a Gendered Industry.](#)
[AI Technology has a Chance to Level the CX Playing Field](#)

SPOTLIGHT FEATURE

CCWOMEN X CCW NASHVILLE POST-SHOW REPORT



Questions? Need more info? Contact Us! sandy.ko@cmpteam.com

OCTOBER 2022

THE IMPORTANT STUFF

GET INVOLVED

SIGN UP ► Count me in!



Speak at an event

It's time to share your story.

Join a panel of women on stage, engage in an interview-style fireside chat, or present on a topic that hits home for you.



Be featured on our podcast

Interviews offer a more intimate setting for sharing your why, your how, and the hopes you have moving forward.

UPCOMING EVENTS

WHAT'S NEXT?



CCWomen Summit

San Antonio, TX

Monday, January 30th 2023



CCWomen Summit

Las Vegas, NV

Monday, June 19th 2023



WHAT WE'VE BEEN UP TO



WISHING YOU A SPOOKY HALLOWEEN!

XOXO, GARFUNKEL, JIGSAW, DEER (THE CCWOMEN TEAM)

MEMBER SHOUT-OUT



Shout out to Juanita Coley for being courageous in her pursuit to advocate for women in tech. While Juanita has made a name for herself in the tech and contact center space, it hasn't been without challenges. From teen mom to Tech Maven, watch as Juanita shares her journey and why she's so passionate about this work.

You can watch Juanita's latest documentary project, "Road To The Crown," right here.

Juanita is the CEO & Founder at Solid Rock Consulting.
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