

The CCWomen Newsletter

THE CCWOMEN MONTHLY NEWSLETTER. BY WOMEN. FOR WOMEN AND ALLIES.

JANUARY 2023: FEATURED CONTENT



HIRING EQUITY

Job Searching Is More Accessible Than Ever— But Not For Those With Disabilities

Employees, recruiters and CX leaders share their experience in hiring people with disabilities. While the digital age simplifies the job hunt for some, it proliferates stereotypes for others.

5 NEW BOOKS

New Year, 5 of the Best New Books for Women in Business

Kick off the new year with CCWomen's top picks for books by and for women in business. Find powerful stories and expert advice to give your career a boost.



INCLUSIVE LEADERSHIP

#11 HOW TO: BE AN INCLUSIVE LEADER with CCWomen Executive Panelists

Tune in to the CCWomen podcast and hear from Jadah Hawkins, Juanita Coley, Karen Mitchell, Sharon James Jordan, and Kristin Witten as they discuss how to create a culture of DEI and inclusion in the customer contact industry.

THIRSTY
THURSDAYS.
ALL ABOUT WOMEN
IN THE WORKPLACE.
A CCWOMEN PODCAST.

JANUARY 2023: MONTHLY SPOTLIGHTS

Spotlight Feature:

THE CCWOMEN PROMOTION & RAISE TOOLKIT



5 In-Depth Steps

Printable Worksheets



Reflective Exercises

At CCWomen, we want to empower every member of our CCWomen community to master the art of negotiation— especially when it comes to your promotion and salary. Why? Because women negotiate at a lower rate than men, even though negotiating is an essential part of anyone's career. The latest data from the 2020 U.S. Census Bureau's Quarterly Workforce Indicators revealed that women in the United States earned 30% less than men and that the pay gap increased with age. It's time that more women advocate for themselves. It's time to stop playing catch-up with our male colleagues. This toolkit will provide you with the resources to negotiate a promotion and a raise this year. It also features expert insight and exercises from Farah Noor Khan, SVP, Customer Experience Strategy at GSW, powered by Syneos Health.

Download the Toolkit

MEMBER SHOUT-OUT



Connect with Allison

Allison Hueman is the Creative Director and Artist at Hueman, LLC. She is also the jersey designer for the Golden State Warriors! She balances her time between exhibitions and creating public works while also collaborating with some of the world's top brands. We love featuring entrepreneurs who show us what's possible for women who want to turn their passion into income! Recently, Allison spoke at our CCWomen Summit in San Antonio, where she talked all about her journey with imposter syndrome and overcoming challenges. We are so inspired by Allison's grit and creativity.

JANUARY 2023: THE IMPORTANT STUFF

Get Involved



Speak at an event!



It's time to share your story. Join a panel of women on stage, engage in an interview-style fireside chat, or present on a topic that hits home for you.

COUNT ME IN!



Be featured on our podcast!



Interviews offer a more intimate setting for sharing your why, your how, and the hopes you have moving forward.

SIGN UP!



Up and Coming



CCWomen Hall of Fame



Each year, CCWomen honors standout women who are revolutionizing the customer contact industry, one woman at a time. Apply below to throw your name in the ring!

APPLY HERE!



CCWomen Summit, Las Vegas

Join us for our biggest event of the year-- the CCWomen Summit in Las Vegas! The Summit will convene on Monday, January 30, 2023.

REGISTER NOW!



connect with us

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Questions? Need more info? Contact Us! ccwomen@cmppteam.com