

THE CCWOMEN NEWSLETTER

MAY 2023 | BY WOMEN. FOR WOMEN AND ALLIES.



HOW TO BUILD A STRONG NETWORK: 5 SIMPLE STEPS

Learn how to foster strong professional relationships through shared interests, being active online, mentorship, follow-ups, digital & in-person communities, and more.

[READ NOW](#)

WHAT I'VE LEARNED FROM MY MENTAL HEALTH JOURNEY

In honor of Mental Health Awareness Month, CCWomen Founder, Sandy Ko gets vulnerable about her mental health journey and offers resources for those seeking mental wellness.

[READ NOW](#)



PODCAST #19: HOW TO SAY NO...AND TAKE UP SPACE

Dr. Jasmine Escalera, career and confidence coach for women of color, talks about how to say NO, take up space, and demand what you're worth in the workplace & beyond.

[LISTEN NOW](#)



BECOME A MEMBER

We're going digital! Our membership platform will host mentorship programs, virtual & in-person meet-ups, exclusive content, and a dedicated resource hub with various opportunities for women in customer contact. All are welcome!

[JOIN THE COMMUNITY](#)

CCWOMEN HALL OF FAME INDUCTEES

The CCWomen Hall of Fame celebrates inspirational women in the customer contact field and highlights luminaries with an extraordinary impact on the profession. We are so excited to recognize our 2023 inductees at the [CCW Excellence Awards](#) on June 20th at Customer Contact Week Las Vegas.



MARTHA SAGER

Head of Business
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Uniphore



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Senior Director, CEC
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KATHY PHELPS

President
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CCWOMEN SUMMIT

June 19, 2023 | Caesars Palace | Las Vegas, NV

The CCWomen Summit is an all-day event that includes keynotes, fireside chats, networking, workshops, and a launch party for our digital platform! It's all part of the #1 customer contact and CX event series, Customer Contact Week (CCW), taking place in Las Vegas at Caesar's Palace.

[VIEW AGENDA](#)

[REGISTER FOR CCW](#)



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